

TwentyOne Skills



Decode Hidden Messages in Communication with the Iceberg Model – eLearning Nugget

Objective

Conflicts often arise because people say something other than what they think and feel. The iceberg model can help us to decode hidden messages – and solve problems. Learn what an iceberg has to do with human communication in this short eLearning nugget.

Description

- Get to know what “The Iceberg Model of Communication” is
- What is the goal of the model

Conditions

In cooperation with TwentyOne Skills, GRADE offers about 35 asynchronous online courses.

The 3-month sessions start at the beginning of January, April, July and October. Registration is possible at any time. Confirmed participants can access the courses for 3 months at the online platform of TwentyOne Skills. The current registration link can be found here: <https://tinygu.de/en21skills>

Organizational Information

Language / Format	English / Online
Target group	Doctoral Candidates at all stages and Postdocs (R2/R3) from all faculties
Duration	Approx. 20 minutes
Registration	https://tinygu.de/en21skills